



## Well-being and Burnout

Take charge of your well-being.

## What is Burnout?



Feelings of emotional exhaustion, depersonalization, and a decreased sense of personal accomplishment that leads to decreased effectiveness at work.<sup>2</sup>

## Why We Must Address Burnout

### **Burnout Affects Patient Care**

Burnout influences quality of care, patient safety, patient satisfaction, and other factors.<sup>3</sup>

### **Burnout Impacts the Workforce**

Increased turnover and early retirement among physicians has been linked to burnout.<sup>4</sup>

## **Burnout is Common**

Burnout affects over



10%

From 2011 to 2014, burnout rates among physicians increased by 10%

# Burnout Overlaps with Mental Health in Some People

There is an unclear but important relationship between burnout and physician depression/suicide.<sup>4</sup>

## Workplace Solutions Include 3 Key Domains of Physician Well-being<sup>5</sup>

### 1. Culture of Wellness in the Workplace

**Elements include:** a sense of community, open communication with leadership, plan for staff retention

### 2. Optimal Workflows

**Elements include:** realistic productivity measures (no more than 75% time for direct clinical care), realistic documentation requirements, assistance with administrative burdens, reasonable physician autonomy

### 3. Support of Personal Resilience Strategies

**Examples include:** Employee assistance benefits including access to mental health services; Time for vacation, illness, and adequate CME; Education on strategies to promote well-being and resilience; Promote work-life balance.



## For more information visit **psychiatry.org/wellbeing**

**References:** 1Benson et al. JPAEduc, 2016;27;81-3; 2Maslach C, Jackson S. Journal of Occupational Behaviour, 1981; 3Shanafelt et al. Ann Surg, 2010; 4Shanafelt, Mayo Clin Proc, 2017; 5Bohman et al. Physician Well-Being: The Reciprocity of Practice Efficiency, Culture of Wellness, and Personal Resilience. NEJM Catalyst. Aug 7, 2017